



Using VSP Easy as 123

VSP makes it easy for you to use your eye care benefits to maintain your eye health. Follow these three steps to begin using your VSP coverage.

1. Consult your benefit information available on www.vsp.com or from your employer.

Your personalized benefit information is available on www.vsp.com. Simply type in the covered member's last name and identification number to access it. VSP also supplies your employer with coverage information and VSP doctor listings.

Review your coverage before scheduling an appointment.

2. Find a VSP doctor.

When you obtain services from a VSP doctor, you get the most value from your VSP benefit. And with the largest network of highly certified optometrists and ophthalmologists, it's easy to find a doctor near your home or work. To locate a VSP doctor, simply:

- Visit our Web site at www.vsp.com
- Call our Member Services Department at (800) 877-7195

Member Services Representatives are available between 6:00 a.m. and 6:00 p.m., Pacific Standard Time, Monday through Friday. Our automated telephone system is available 24-hours a day.

3. Make an appointment with your VSP doctor.

Once you've selected a doctor, call the office to make an appointment. Tell them you are a VSP member when making the appointment. Provide the covered member's identification number.

Your doctor will obtain authorization for services. If you are not eligible, the doctor will notify you.

Keep your scheduled appointment and make any copayments. You are responsible for additional costs for cosmetic options or non-covered services. VSP and your doctor will take care of the rest.

It's that simple!

You don't need to file a claim form or obtain authorization to access your VSP benefits. Remember, the next time you're eligible for eye care through VSP, it's easy as 1, 2, 3!

Thank you for choosing VSP as your trusted eye care advisor.

Passion for people.
Vision for life.SM